



Working with highly resistant families

tackling difficult behaviour and disguised compliance

Introduction

Research and child death enquiries have illustrated that working with resistant parents and carers is one of the most difficult and risky enterprises in child protection – for children, workers and agencies. This course aims to address the challenges to practice that resistance, and the underlying characteristic and circumstances, raise for workers.

Who is the training for?

Managers and staff from all agencies who **work regularly** with children and their families.

Attendance Criteria

Introduction to Safeguarding
Working Together

Aims

To further develop an awareness and understanding of the strategies employed by highly resistant parents and carers and to begin to identify strategies for effective practice to protect children.

Learning Objectives

By the end of the course participants will be able to:

- Understand the barriers to effective engagement with families
- Identify indicators of disguised compliance and understand how some parents can mislead workers through passive, covert manipulation
- Understand the lessons from Serious Case Reviews relating to resistant parents
- Ensure that 'professional optimism' and increased workloads do not interfere with judgement
- Deal effectively with aggressive and intimidating adults and understand the importance of their personal safety